

MOUNT TIMOTHY SKI SOCIETY

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February 27, 2005

Northsoft Systems Inc.
PO Box 5237
Hunsville, ON
P1H 2K6

Dear Sirs:

Please consider this a letter of recommendation for your Touchpoint Retail & Ticketing POS System for Windows.

We have been using the POS system since December 2004. We would have liked to have more time to spend setting up the system, and becoming accustomed to it, but unfortunately, our operating schedule did not permit. Despite that fact, the Northsoft Touchpoint system was very easy to set up, and use without a great deal of pre-training.

We have enjoyed the speed and ease-of-use that the system provided, particularly over the busy holiday period. We were able to provide fast, efficient service to our guests, keeping their waiting time to a minimum. We have also utilized many of the report options provided, and look forward to experimenting with others as time permits.

It was nice to know that you and your staff are always available by telephone or e-mail if we have questions or problems, although I am happy that we were able to work through any queries we did have by ourselves.

Trusting this is the information you require.

Sincerely,

A handwritten signature in black ink that reads "CThompson". The signature is written in a cursive, flowing style.

Cindi Thompson
Tickets / Guest Services Supervisor

cc: Leslie Tassell, Administration Manager, Mt. Timothy Ski Society