



January 11, 2005.

To Whom it May Concern:

Northsoft Systems have been our program support since approximately 1996 and in November of 2003 we made the change with them from a DOS based to a Windows set up.

The new set up provides greater flexibility and can generate more detailed reports.

In the year we have been on the new system, it is easier to train staff in using their workstations, it provides better controls on transactions, and the system operates quicker then the previous set up.

Northsoft Systems are able to deal with most changes over the Internet and any problems, which require on site work is always accomplished in the required time frames.

If you have any questions or wish to have a demonstration of our system, you may contact me at the telephone number below, extension #2816, by email [gillesl@talisman.ca](mailto:gillesl@talisman.ca), or fax number below.

Yours truly,

A handwritten signature in blue ink that reads "Gilles G. Legault".

Gilles G. Legault,  
CONTROLLER.